



Kingsbrae Garden Horticultural Inc.  
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### **Front of House Server**

#### **About**

Kingsbrae Garden is in the seaside resort of St Andrews by-the-Sea and has been named one of

Canada's Top Ten Public Gardens. The 27-acre public garden was made on the grounds of several grand estates, incorporating cedar hedges, flower beds and acres of the old-growth Acadian forest. These and the original manor house became the setting for new themed gardens, including white, knot, cottage, gravel and therapy gardens. The Culinary Operations Team utilizes the garden to its full advantage by selecting the many flowers, herbs, vegetables and fruits are grown on site to create artistically-inspired plates that are garden focused. Along with ingredients & products from all over New Brunswick the Garden Café and Savour in the Garden Create a unique Culinary compliment to the turn-of-the-century building and garden, making it ideal for functions large and small, formal or relaxed.



#### **Position Summary:**

We are looking for a competent Restaurant Server to take orders and deliver them to our guests maintaining and enhancing the quality of our customer service. You will work in close collaboration with all staff and follow established food, health, and safety standards. The goal is to provide customers with a memorable experience as an enhancement to the Kingsbrae Garden experience.

#### **Responsibilities**

- Prepare restaurant tables with special attention to sanitation and order
- Attend to customers upon entrance
- Present restaurant menus and have the ability to recommend customers select food/beverages.
- Take/serve orders and answer questions and upsell the menu with appropriate enhancements
- Collaborate with other restaurant staff
- Deal with complaints or problems with a positive attitude and solve issues during service
- Issue bills and accept payment
- Promote repeat guests
- Opening and closing duties for the restaurant

Maintain complete knowledge of scheduled daily activities in the garden, hours of operation, and general garden knowledge

Answer restaurant telephone courteously and efficiently

Speak to guests and co-workers using clear, appropriate, and professional language

Anticipate guests' service needs, including asking questions of guests to better understand their needs and watching/listening to guest preferences, and acting on them whenever possible

Engage guests in conversation regarding their visit to the gardens and the town of St. Andrews

Move and arrange tables, chairs, and settings and organize seating for groups with special needs with a minimal amount of disturbance to other guests

Notify management of maintenance repair issues

Performs all other job-related duties as requested

### **Requirements**

Previous restaurant serving experience

Customer-oriented approach and positive attitude

Problem-solving and decision-making skills

Hands-on experience in cashier duties

Excellent people skills

Responsible and trustworthy

Attention to cleanliness and safety

High school diploma; food safety training will be considered a plus;

Must be of legal age to serve alcohol

### **Compensation**

Competitive Salary

Life, Long-term Disability,

Health, Dental and Travel Insurance.

Fitness Package

Housing Opportunities

### **Work-Life Harmony**

Two days off a week

hiking, biking, paddling, golfing, swimming, and beach adventures on your doorstep

RRSP Contribution

life, long-term disability, health, dental and travel insurance (season 2)

wellness opportunities - throughout the garden

season passes to:

- Annapolis Royal Historic Gardens -NS
- Village Historique Acadian – Caraquet, NB
- Le Pays de la Sagouine – Bouctouche, NB
- NB Botanical Garden – Edmundston NB
- Kingslanding Historic – Keswick, NB
- Aquarium & Marine Center – Shippagan, NB
- Eco Parc – Lamque, NB
- Fundy Trail – Saint Martins, NB
- Hopewell Rocks – Hopewell Cape, NB
- Beaverbrook Art Gallery – Fredericton, NB
- Fundy Discovery Aquarium, Saint Andrews, NB

**Accommodations**

We have 2 accommodation properties with studio apartments and full apartments

For more information or to apply with a cover letter & resume, please email [alex@kingsbraegarden.com](mailto:alex@kingsbraegarden.com)